we**bill**

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Who we are

WeBill, a fully South African modern technology company, was founded to address the service delivery problems relating to managing the distribution of utility assets in South Africa.

Our objective is to revolutionise the way customer-centric utilities are measured and managed, eliminate fraud, ensure billing accuracies, improve revenue collection and ensure trust between utility providers and their paying consumers,

To achieve this objective we use cutting-edge technologies and have developed a comprehensive and fully integrated Utility Management Ecosystem.

What we do

The WeBill integrated Utility Management Ecosystem makes use of real-time analytics, cloud-based Internet of Things, (IoT), Artificial Intelligence (AI), machine learning, big-date and other cutting-edge technologies.

The WeBill integrated solutions addresses the inefficiencies and shortcomings of the current solutions, for example fraud, theft, lack of transparency, inaccuracies, delayed reevenue collection and time delays.

WeBill brings cutting-edge technologies to manage utility distribution at a fraction of the cost.

Benefits for the utility

- The provision of maintained accurate and up-to-date, comprehensive tariffs and rates.
- Portfolio and real-time revenue management.
- Near-real time tracking of consumption and faults.
- Bidirectional communication with the WeBill meters enables the immediate termination of electricity to a meter, should it have been identified that there has been an attempt to bypass the meter.
- Illegal usage and "free" electricity will no longer be a major issue.
- Reduction in the management and administration of electricity usage.
- Utility Services Providers can now more effectively recover costs associated with electricity consumption and no longer have to "fund" electricity usage of owners or tenants who do not pay their levies and or electricity accounts.
- No hidden fees, no data centre and infrastructure costs, and no long-term license fees.
- Software as a Service (SaaS) pricing model, immediate access to upgrades and updates.
- Unlimited data retention and audit trail.
- Strict compliance to all data privacy laws and POPIA compliance.
- Monthly settlement of accounts.
- Direct contact with consumers allows transparency and trust between the parties.
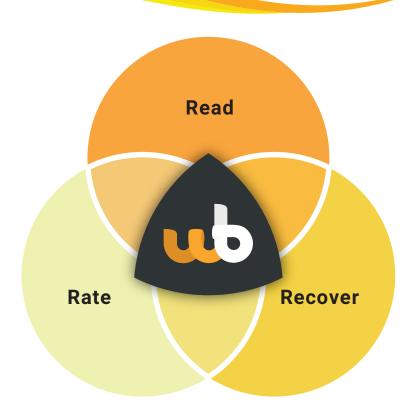
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Revolutionise the way you are managing your utility distribution lifecycle

There are a number of different and disparate solutions in the market that separately manage aspects of the utility management life-cycle.

Integrating the information from the different and disparate systems is complex, inefficient and prone to error with time delays.

The WeBill Integrated Utility Management Ecosystem allows you to effectively and efficiently manage all three basic aspects of utility management distribution in one simple solution.

Read

Rate

Recover

READ

Accurate, verifiable meter readings from any type of meter. Our solution is meter agnostic, giving the comfort that meters are read, and the process is quality controlled.

The outcome of the WeBill meter reading solution guarantees, accurate near-real time readings giving you the comfort that the correct meter is in fact read and at the correct time.

Accurate, on time billing results in less billing disputes and quicker revenue recover.

RATE

The NERSA tariff schedules are complicated and complex to apply to the readings.

The WeBill Tariff Module addresses tariff complexities and seamlessly applies the correct rate to the readings.

You can now be assured that the correct rate is applied to the correct reading.

The WeBill system accommodates the proposed Eskom prepaid Time of Use (ToU) tariff structure.

RECOVER

With the correct on-time and accurate reading paired with the correct tariff, billing is simplified and accurate.

Now correct invoices can be sent out on time, ensuring quicker revenue recovery.

Eliminate the typical delays caused by invoice queries and resistance to payment.

The Live-Bill feature enables seamless querying of invoices, eliminating the need for call centres and customer queuing.